

**HEALTHY SAN DIEGO
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
 MINUTES – September 12, 2013**

Members/Alternates Present: James Beaubeaux, Steve Escoboza, Kim Fritz, Molly Kintz, Leonard Kornreich, MD, Rogelio Lopez, Sabra Matovsky, Liz Miles, Ellen Schmeding, George Scolari, Ann Thompson

HSD Staff Present: Leizyl Anglo, Debra Fitzgerald, Katherine Montano, Lauren Quinlan, Peter Shih, Janet Steverson, Theresa Vang-Tang

Guests:

ITEM	DISCUSSION	ACTION
I. Welcome and Introductions (<i>Dr. Kornreich</i>)		
	• Meeting called to order at 3:08 p.m. by Dr. Kornreich	
II. Public Comment		
	• None	
III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report (<i>Rogelio Lopez</i>)		
	<ul style="list-style-type: none"> • Behavioral Health Workgroup is planning a webinar with National Alliance on Mental Illness (NAMI San Diego) • The Facility Site Review Workgroup anticipates that the Staying Healthy Assessment Tool (SHAT) must be implemented by December 28, 2013 <ul style="list-style-type: none"> ○ Five pediatric tools were expanded to six, two were added for adults • TCM Memorandum of Understanding (MOU) approved by County Counsel • Centers for Disease Control (CDC) policy no longer allows insured adults to obtain immunizations at public health centers. Some doctors have concerns over documentation process and the goal is to avoid duplication of services • Community Based Adult Services (CBAS) Ad Hoc Workgroup members voiced concern over mandatory background checks for all employees; waiting to hear from State for guidance 	
IV. Action Items		
A. Approval of minutes from previous meeting	• July 11, 2013 meeting minutes approved as written	
B. HSD Strategic Planning Advance	<ul style="list-style-type: none"> • HSD Strategic Planning Advance will be postponed • HSD staff and Co-chairs to reconvene and plan the advance at a later date (possibly November) to include a more inclusive agenda • Topics to discuss: Healthy San Diego (HSD) Vision; impacts of health care reform, long-range planning 	

ITEM	DISCUSSION	ACTION
V. Chairs' Report		
A. Health Services Advisory Board (HSAB) <i>(Dr. Leonard Kornreich)</i>	<ul style="list-style-type: none"> The HSAB met to primarily discuss a retreat; obesity initiative was also discussed but with no action items 	
B. CCI Cal MediConnect Advisory Committee Update	<ul style="list-style-type: none"> Program start date moved to no sooner than April 1, 2014 	
C. Behavioral Health Workgroup <i>(George Scolari)</i>	<p>The Behavioral Health Workgroup (BHWG) met on September 12, 2013</p> <ul style="list-style-type: none"> The expansion of Medi-Cal mental health services was discussed Virginia West from Behavioral Health Services (BHS) and Anabel Kuykendall from Aging and Independence Services (AIS) presented on services for current and future members (primarily the senior population) including in-patient outreach and assessment and mandated reporting The BHWG Policy and Procedures ad hoc workgroup has transitioned to the Operations ad hoc workgroup and will be meeting regularly. It will continue to be chaired by Tabatha Lang, Chief of BHS Quality Improvement. The BHWG is planning a webinar with the National Alliance on Mental Illness (NAMI San Diego) 	
VI. Information/Updates (Written or Oral)		
A. Healthy San Diego <i>(Debra Fitzgerald)</i>	<ul style="list-style-type: none"> Enrollment numbers <ul style="list-style-type: none"> San Diego Managed Care Enrollment <ul style="list-style-type: none"> July 2013: 344,612 San Diego Total Medi-Cal Enrollment <ul style="list-style-type: none"> July 2013: 406,124 Internal Health Care Options data for August is still being reconciled due to the move from a manual process to a database collection system The default rate decreased from 27% in May 2013 to 20% for the State and to 18% for the County in July 2013; no precipitating factors for the lower default rates have been identified Low Income Health Program (LIHP) Continuity of Care and Communication workgroups convened on August 27, 2013 <ul style="list-style-type: none"> Goal is to move 41,000 LIHP enrollees not currently enrolled in plans to managed care HSD has provided training to 2-1-1 and ACCESS staff 	

ITEM	DISCUSSION	ACTION
	<p>on Health Care Options and how and when to make a referral to the program</p> <ul style="list-style-type: none"> ○ HSD staff will conduct a train-the-trainers session on completing the Medi-Cal Choice Form to community clinics, hospitals, behavioral health providers, and other stakeholders interfacing with LIHP enrollees ○ 10,000 forms, postage paid envelopes, and flyers have been ordered to provide to Council of Community Clinics (CCC), LIHP clinics, Hospital Association, and Certified Application Assistors ○ Redetermination has been made easier by waiving October-December renewals for one year ○ Challenge lies in welcoming LIHP members through December 31, 2013 <ul style="list-style-type: none"> ○ All will go to managed care except for those who enroll after December 15, 2013, they will go to Fee-for-Service (FFS) ● HSD to provide demographics and utilization data to plans to help identify the population and their needs ● Develop best practices to share with CCI Workgroup 	
B. Public Health Services <i>(Dr. Dean Sidelinger)</i>	<ul style="list-style-type: none"> ● No report 	
VII. HSD Health Care Options (HCO) Presentation <i>(Janet Steverson)</i>		
	<ul style="list-style-type: none"> ● Health Care Options (HCO) Enrollment Counselors are accessible by calling or walking into a Family Resource Center (FRC) ● HCO staff conduct orientations on managed care, provide information on the health plans, and assist beneficiaries with any issues or needs they may have related to managed care ● HCO staff use a web-based tool to help identify physicians close to their homes ● All individuals are provided with a copy of their rights and responsibilities in managed care. Linkage and referrals are made to a variety of resources 	
VIII. Healthy Families Transition <i>(Debra Fitzgerald)</i>		
	<ul style="list-style-type: none"> ● Healthy Families Program (HFP) transitioned 10,000 Blue Cross beneficiaries on August 1, 2013 <ul style="list-style-type: none"> ○ Blue Cross has worked closely with BHS to ensure members received services ○ San Diego facilitated a smooth HFP transition, no concerns or issues have been reported 	

ITEM	DISCUSSION	ACTION
IX. Low Income Health Program (LIHP) Transition (<i>Leizyl Anglo</i>)		
	<ul style="list-style-type: none"> • LIHP Transition Continuity of Care Workgroup and Communication workgroup convened on August 27, 2013 <ul style="list-style-type: none"> ○ As noted, Health Care Options (HCO) to develop train-the-trainer program for Certified Applicant Assistors, community clinics, and hospitals on completion of the Medi-Cal Choice Form; • LIHP enrollee data reports are complete; will identify areas of concern for health plans who will be accepting enrollees • Health Care Policy Administration (HCPA) is working with NetChemistry to issue notices to LIHP enrollees informing them that their October-December eligibility redetermination has been delayed for one year • HCPA is working with ASO to gather data for special populations; working with BHS partners to ensure smooth LIHP transition • HCPA to send out flyer for UCLA LIHP Transition event • HCPA to meet with Sarah Brooks and Brian Hansen from Department of Health Care Services on September 13, 2013 to discuss Healthy San Diego and LIHP Transition 	
X. Agenda Items for Future Meeting		
	<ul style="list-style-type: none"> • Strategic planning advance 	
XI. Adjourn		
	<ul style="list-style-type: none"> • Meeting adjourned by Dr. Kornreich at 4:42 p.m. 	

**THE OCTOBER HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL
ADVISORY COMMITTEE MEETING IS TO BE HELD ON**

Thursday, October 10, 2013

3:00 p.m. - 5:00 p.m.

**County Administration Building
1600 Pacific Highway, Room 302
San Diego, CA 92101**

Minutes recorded and transcribed by Katherine Montano

